



Thurlaston CE (Aided) Primary School
Teaching and Living the Christian Way of Life
Building Our Lives on Jesus

Parent Charter

Our Parent Charter outlines how we can best work together so our children flourish – socially, emotionally and academically.

Therefore everyone who hears these words of mine and puts them into practice is like a wise man who built his house on the rock.
(Matthew chapter 7 verse 24, NIV)

We encourage children to develop the school values of friendship, thankfulness, generosity, trust, justice, perseverance, compassion and forgiveness through our collective worship and example.

School will endeavour to:

- Respond to concerns promptly and in a professional manner. Teachers may need to finish conversations at the start of school promptly so they can teach their class (please don't feel offended).
- Communicate in line with the school's communication policy.
- Ensure your child is encouraged to do their best and praise them appropriately.
- Always follow the school's behaviour policy.
- Resolve complaints according to the complaints procedure.
- Help your child to get ready for the next stage of their education by increasing their independence and giving them a challenge.
- Contact you if your child has bumped their head in school or has more prominent injuries. We might not inform you of minor slips, trips and falls (Usually with a bumped head letter but sometimes a phone call).
- Give you full and accurate information about your child's learning through curriculum letters, parents evenings and reports.
- Help your child learn to the best of their ability with the resources available.
- Provide a Homework Club for any children who would like to complete homework at school.
- Have a SEND Co-ordinator who supports all class teachers and works for the good of all the children.

You can support your child and school in the following ways:

- Ensure your child arrives at school before 8:55am ready to start the day.
- Collect your child promptly at the end of the school at 3:25pm and inform the office of any changes to who is collecting.
- Keep us informed of any occurrences that may affect your child's wellbeing and learning such as bereavements.
- Keep us informed of any changes of address or contact details.
- Attend Parents Evenings and discussions about your child's progress.
- Support and encourage your child to follow the school rules and the behaviour management tools the school uses.
- Ensure your child wears the correct uniform. Ensure your child brings in their PE Kit on a Monday and leaves in at school for the week.
- Label all your child's belongings.
- Read the information the school sends out in newsletters and ClassDojo posts and take appropriate action.
- Refer only to official sources of information about school events and if unsure clarify with school directly.
- Support your child's learning at home by reading regularly with them and supporting them to complete their own homework. They could always come along to Homework Club.
- Share with school your child's successes for example by sending in certificates and awards they have received.
- Communicate with school through the correct channels. Admin items through the office, concerns about your child's education or behaviour (including SEN details) through the class teacher.
- Communicate about the school in a positive manner particularly through social media- if you are unhappy, please see school first so it can be resolved.
- Follow the complaints policy found on our website if you have a complaint.